

## P&M Café website copy

Ask a café regular what they like about a venue and they'll rarely start with how good the coffee is - that is a given.

Instead, they are likely to open up about how they feel welcome and how the staff provide great service. P&M leads with a people-first focus.

The majority of our customers arrive by word of mouth. It is not as though we're out of the way but nonetheless we are a fun place - a hidden world all of its own.

you might want to savour a vermentino over lunch - don't we all sometimes need a mental break? Or it could be that you'd like to discuss something sensitive with your boss - without anyone else from the office knowing.

The food cabinet features all of the familiar favourites - something for egg and bacon lovers, something gluten-free, lots of delicious sweet things to tempt anyone. But it's the quality that sets the food apart. The honey cake is baked by a honey cake specialist. The madelaines are so light there is no way you could put on weight eating them... right?

And then there's the regular small groups that come down; one table talking in sign language, a table of nursing staff planning the next long-awaited trip overseas - you'd never be bored as a fly on the wall here.

A key element in our success is the familial atmosphere. It's authentic and unobtrusive.

Picking kids up from school soon and want to surprise them with a treat? There's a pick'n'mix wall for that. Or let's say you are short on time and want to throw a party? P&M are there for you - with tapas and finger food that packs so much taste in a single bite. Oh, did we mention the wine list? The wines have been lovingly selected. There's no way you'll falter picking from our list - every bottle is a stunner.

A new refit has been a real hit with the regulars who welcome the comfortable surroundings. We kept the down-to-earth rustic elements like the scrubbed brick and vintage ladder hanging from the ceiling but notw the banque seating is so delightfully comfortable you might want to be careful that you don't spend all day here.